



香港城市大學
City University of Hong Kong

University Announcement

Notification on Emergency Response Unit (ERU) (8)

Over the past years, different forms of welcoming activities have been organised for the start of a new academic year. This year, various CityU units are organising their own special events for new students to enhance interaction and engagement; while non-local students have also started launching welcoming events on and off campus.

Starting this week, central student support units such as the Student Development Services, Student Residence Office, and the Global Engagement Office are providing assistance to CityU local students and those from around 50 countries and regions around the world for a smooth start to student life. For example, the Student Residence Office (SRO) will host a series of events:

1. The Resident Masters (RM) will welcome and facilitate students into the halls, especially during the first 2-weeks after check-in, through room visits and floor meetings/gatherings.
2. SRO will enable students' smooth transition to campus life through a series of enriched multicultural integration events in September;

Hall residents in need should contact the Resident Tutor of their floor and/or their Resident Master for timely assistance, or SRO at sro@cityu.edu.hk and the 24-hour hotline at 3442 1999.

Students encountering special circumstances can contact the ERU through Professor Eric Chui, Dean of Students, and the Student Development Services team at enquiry.eru@cityu.edu.hk.

The ERU will continue to communicate directly with staff and students, and refer enquiries to the corresponding departments for appropriate assistance. In emergency situations, staff and students may call our 24-hour emergency hotline: 3442 8888.

Chairmen of the ERU,
Professor Horace Ip Ho-shing, Vice-President (Student Affairs)
Mr Sunny Lee Wai-kwong, Vice-President (Administration)

29 August 2019